When Zap™ Calls With a New Lead

Here's the call transcript when you get a new lead from Zap.

After you pick up the call, you will hear:

"This is Zap.

If this is not voicemail, press 1.

*The **Source** is [Source Name].*

*The **Location** is [Listing City], [Listing Zip].*

*The **Price** is [Listing Price].*

*There is a **Referral Fee**/ There is no **Referral Fee**."*

After pressing 1 to accept the lead, you will hear:

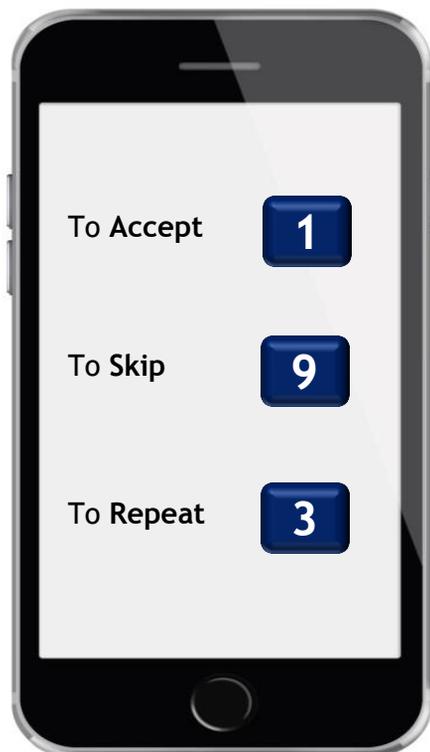*"Thanks for accepting this lead.*

*The **Prospect's Name** is [First Name] [Last Name].*

*Their **Phone Number** is [Phone1].*

*The **Listing** is at [Listing Address] in [Listing City] for [Listing Price].*

*Their **Comments** are [Latest Comment]."*

Then press one of these numbers on your phone to select an option.

Then press one of these numbers on your phone to select an option.

To **Accept** — 1

To **Skip** — 9

To **Repeat** — 3

To **Repeat Info** — 1

To **Receive Text Message** — 2

To **Spell Name** — 3

To **Repeat Phone No.** — 4

To **Call Phone No.** — 5

*"To **Disconnect**, press 0 or hang up. Goodbye."*